

HOW YOU CAN HELP

\$25 provides 400 free condoms to anyone in need

\$50 helps us provide free HIV screening at a community event

\$75 provides 3 Plan B to women in need

\$100 provides accurate comprehensive sex education to 120 students in a public school

\$150 provides 6 months of contraception for a young, uninsured woman

\$200 provides health education services to 50 Deaf, DeafBlind or Hard of Hearing individuals

\$250 helps train 20 invaluable clinic volunteers

\$300 helps 9 women to access life-saving cervical cancer screening

\$500 provides an uninsured woman with 10 years of highly effective pregnancy prevention

\$1000 funds outreach education to youth in juvenile detention centers for 5 months

visit familytreeclinic.org to donate



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FAMILY TREE CLINIC 2010 ANNUAL REPORT



LETTER FROM ALISSA LIGHT

June 2011

I am pleased to share Family Tree Clinic's 2010 Annual Report. This past year was one of innovation and impact; we saw a significant increase in the need for our services particularly for those living in poverty, we launched an exciting new collaborative partnership with the Walk-In Counseling Center to provide free mental health counseling to anyone in need, and we led a health initiative to address disparities affecting the Lesbian, Gay, Bisexual, Transgender and Queer community.

In 2010, Family Tree Clinic served over 16,700 individuals through our medical reproductive and sexual health services, community health education programming, Health Education to Deaf, DeafBlind and Hard of Hearing, and The Minnesota Family Planning and STD Hotline. More than 3,290 patients came to the clinic for over 6,800 medical reproductive health service visits, a 14% increase from 2009. Our work was augmented by the contributions of 42 dedicated volunteers who were trained in a variety of clinic tasks and provided over 2,600 hours of free service to the agency.

In addition to our strides in clinical service provision, education and collaborative partnerships, we are proud to announce that our Medical Director, Dr. Alison Warford, was named a "Top Doctor for Adolescent Medicine" in the Mpls/St. Paul Magazine December 2010 Top Doctors issue for the second year in a row. Family Tree Clinic was also voted as the "Organization I would most like to donate \$1,000 to" by readers of the Minnesota Women's Press in their May, 2011 What Women Want issue.

We are excited to share what we've been up to, so please read on!

Thank you for supporting our work and for supporting reproductive and sexual health care in Minnesota.

Yours in good health,

A handwritten signature in black ink, appearing to read "Alissa Light".

Alissa Light
Executive Director



MISSION, VISION AND VALUES

MISSION

Family Tree Clinic's mission is to cultivate a healthy community through comprehensive sexual health care and education.

VISION

Family Tree Clinic's vision is to eliminate health disparities through innovative, personalized sexual health care and education for diverse needs.

VALUES

RESPECT

Family Tree Clinic treats each person with dignity, respect and compassion by actively listening and involving clients and patients in their care. We empower people to respect their bodies by giving them accurate and timely information and resources. Family Tree Clinic employees and the board of directors value and learn from each other's uniqueness, experiences and expertise. We value each other's contributions as team members to advance Family Tree Clinic's mission and vision.

CHOICE

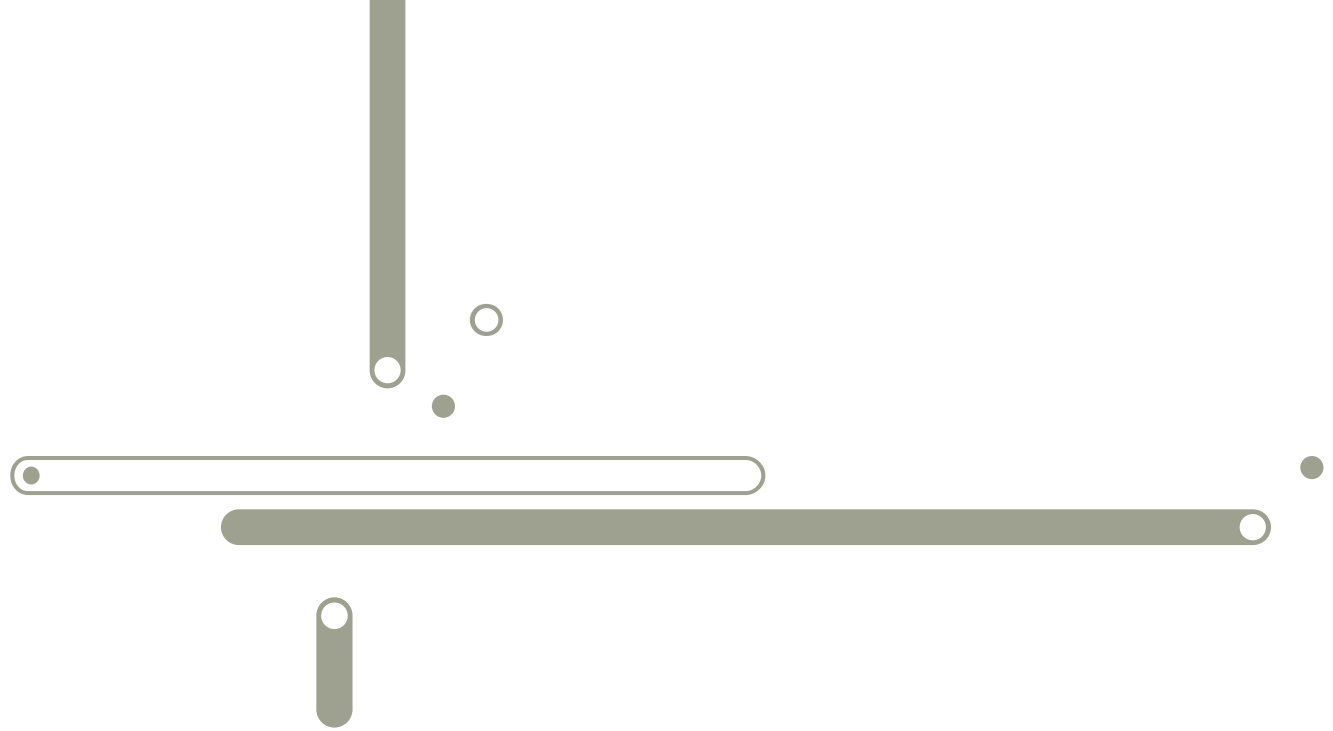
At Family Tree Clinic, choice is a fundamental right for each person. We are committed to protecting and enabling the wide range of people's choices around when, where, if and how to become a parent. FTC is dedicated to working with other organizations to be a strong public voice advocating for choice in sexual and reproductive health.

INNOVATION

We pride ourselves in staying informed, visionary, forward thinking and ready to innovate in all aspects of the work we do each day. FTC continually seeks to improve its service delivery to best meet the changing needs of its clients, patients and staff. We are committed to providing holistic care to all our clients based on the most current, best practice knowledge, skills and technology available.

STEWARDSHIP

Family Tree Clinic inspires our employees, the board and the community to change, improve and advocate for the sexual health and education of its patients. We believe that our relationships with our patients and community are integral to what we do and who we are as an organization. We value the health and longevity of our organization so that we are here to serve many future generations.



SERVICE STATISTICS

In 2010, more than 3,290 patients came to the clinic for over 6,800 medical reproductive health service visits, a 14% increase from 2009.

Over the past year we saw a 10% increase in patients living at or below the poverty level, comprising 53% of our total patient base.

A total of 87% of our patients were at or below 250% of the federal poverty guideline, and 71% were uninsured, covered by the Minnesota Family Planning Program, or by some other type of state/medical assistance plan.

Nearly 10,000 teens and young adults were served through our outreach education program in 2010. Over 57% of the people served were of color.

Last year we served 16,776 individuals through our reproductive medical health services, community health education programming, Deaf, DeafBlind and Hard of Hearing program, and the Minnesota Family Planning and STD Hotline.

We served 1,881 individuals through our unique education and outreach program for the Deaf, DeafBlind and Hard of Hearing (DDBHH) community in 2010.

We distributed over 30,000 condoms in the community, preventing countless STIs and unintended pregnancies!

“This clinic provides a very accepting & welcoming environment. All of the staff treated me with respect and made me feel 100% comfortable with everything.”

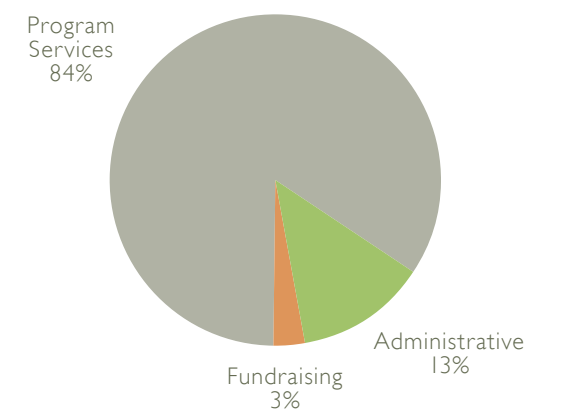
“Everyone was absolutely fantastic and made me feel comfortable. They told me everything I needed to know, were fast, and made me feel like I was in good hands. Thank you so much!”

“I love the personal care I get here at Family Tree. Everyone is friendly, with excellent information and armed with a wealth of knowledge. I’d recommend Family Tree to anyone. Thanks & keep up the great work!”

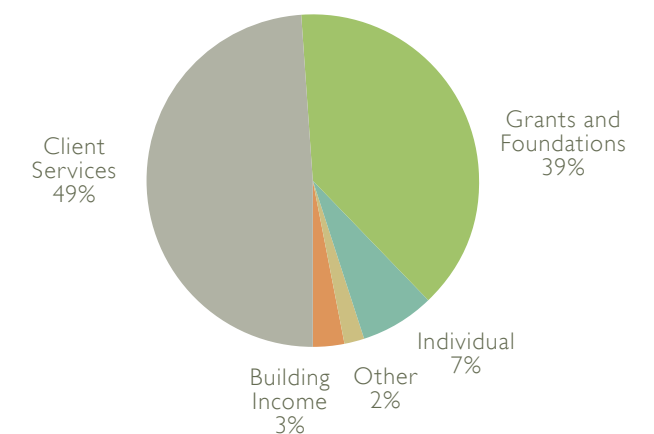


FINANCIALS

| | |
|------------------|-------------|
| TOTAL EXPENSES | \$1,474,686 |
| Administrative | 199,193 |
| Fundraising | 40,399 |
| Program Services | 1,235,094 |



| | |
|------------------------|-------------|
| TOTAL REVENUE: | \$1,537,293 |
| Client Services | \$757,263 |
| Grants and foundations | \$599,865 |
| Individual | \$102,659 |
| Other | \$29,202 |
| Building Income | \$48,304 |



EDUCATION

The Community Health Education Program provides comprehensive, fact-based sex education services to diverse audiences of both large and small groups in multiple settings across the metro area, including correctional facilities, colleges, public schools, community centers, shelters and housing programs.

100% of teachers replied that the presentations that their classes participated in were excellent.

THE HEALTH EDUCATION PROGRAM FOR THE DEAF, DEAFBLIND AND HARD OF HEARING

became part of Family Tree Clinic's services in 2004. Deaf, DeafBlind and Hard of Hearing (DDBHH) individuals are particularly at-risk and underserved due to cultural and linguistic barriers. Children with disabilities, including deaf children, have been found to be at greater risk for sexual abuse, both at residential schools and at home. They also report low rates of discussing sexuality, sexually transmitted infections, contraception, and reproductive choices with their health care providers. Our program seeks reduce these health disparities by providing health education about a variety of topics that are relevant to clients.

"It was great to sit in on your sessions with them. I appreciate the approach you use with the kids-- they responded well!"

"This was an excellent presentation. The students really enjoyed it and learned a great amount. Thanks again!"

"We appreciate the Family Tree Clinic and their willingness to come out and speak to our classes. It is invaluable."



In the summer of 2010, Family Tree Clinic launched our LGBTQA peer education group led by our community educators, Lindsey Hoskins and Tatum Bishop. Participants (age 15-19) learned how to effectively educate their peers about a variety of topics, including gender expression and identity, STIs, birth control and healthy relationships. Everyone involved had a fabulous time and learned a lot!

"Tatum and Lindsey do a fabulous job presenting the information and keeping the students engaged. We are so fortunate to be able to have the opportunity to have them come in!"

"The presenter from Family Tree was excellent. She really knew how to present age-appropriate information in a way that was comfortable for the students."

"Thank you for coming and teaching us about our bodies. It helps a lot to learn more about ourselves. I want you to come again next year."

EDUCATION TOPICS

ELEMENTARY LEVEL PRESENTATIONS

- Puberty
- HIV/AIDS
- Middle/High School/Adult Presentations:
- Pregnancy Prevention
- STIs
- HIV/AIDS
- Healthy Relationships
- Reproductive Anatomy

PARENT GROUPS

- Parents Are Sexuality Educators

SEXUALITY AND FAMILY PLANNING EDUCATION

- includes information and counseling regarding
- Birth Control Options
 - Education and Training to Clinics
 - Family Planning
 - HIV / AIDS
 - Hepatitis A, B, and C
 - HPV Education
 - Pregnancy Prevention
 - Relationships and Self-Esteem
 - Sexual Development and Health
 - Sexually Transmitted Infections (STIs)
 - Parents as Sex Educators (P.A.S.E.)
 - Puberty
 - Women's and Men's Health

"I finally understand my menstrual cycle and when it is my most fertile time to get pregnant. I have been trying for two years and my doctor wasn't able to give me much time and information, but you took a lot of time using pictures, charts and Cycle Beads, and after 6 months, I am finally pregnant. I am so happy."

"Thank you for advocating from me and helping me to advocate for myself. I now know I can request a male interpreter and a male doctor, and I feel so much more comfortable discussing my private issues."

From a participant at the Ramsey County JDC who attended a presentation about fertilization, pregnancy and birth: "I never thought of it like this before. You just changed my life here today! You successfully prevented a teen pregnancy."



WALK-IN COUNSELING CENTER PARTNERSHIP

We established a new partnership in October of 2010 with Walk-In Counseling Center to provide free crisis mental health services to people in the East Metro in need. The East Metro has a significant void in free crisis counseling services, and at least 35% of Family Tree patients indicate mental health as a significant care need. Walk-In provides mental health counseling on Monday and Wednesday evenings from 5-8 pm at Family Tree Clinic. Clients do not have to be patients at Family Tree and services are free, although donations are greatly appreciated. Counseling is on a first come, first served basis. For more information about Walk-In, see the website at www.walkin.org. Thanks to The Saint Paul Foundation, the Bigelow Foundation and the Bremer Foundation for their support of this partnership.

THIS PROGRAM SERVES

- People with stress, anxiety and depression issues
- People of all ages: students, adults, elderly
- Couples or families in crisis
- Couples with relationship issues
- People with alcohol and chemical dependency problems
- People who have been physically or sexually abused
- Homeless people
- Veterans and their families
- People with privacy concerns
- Gay, lesbian, bisexual, transgender and questioning people
- Refugees, immigrants and torture survivors



LGBTQ HEALTH

Family Tree Clinic is dedicated to ensuring that everyone gender identities and sexual orientations have access to comprehensive and compassionate sexual health care and education. The health of Lesbian, Gay, Bisexual, Transgender, and Queer (LGBTQ) people is recognized as a national health concern due to a growing body of research that shows a wide disparity in the availability and accessibility of quality health care services geared towards LGBTQ communities.

Working cooperatively with other community-based organizations, Family Tree Clinic continues to build our capacity to serve LGBTQ communities through our outreach, education, and clinic services. We provide a wide variety of sexual health services and specialized care for LGBTQ individuals through all stages of life, including low cost STI testing and FREE HIV testing for all uninsured patients. Thanks to the Healthier Minnesota Community Clinic Fund for their support.

Efforts through our LGBTQ health initiative include implementation of a sexual orientation/gender identity tracking system in our practice management system,

staff development and trainings, community outreach, networking and community building, the addition of LGBTQ-identified volunteer patient educators, free HIV testing and pap exams, and cultivation of a more culturally accessible and comfortable clinic space.

From March through December 2010, Family Tree provided services to 188 self-identified LGBTQ individuals. However, it must be highlighted that this data is limited because patients are only asked to update this information once per year –demographic information is not collected for every patient at each visit.

Family Tree is committed to sustaining our LGBTQ Sexual Health Initiative, and we plan on building on the strong foundation we have developed in the past year. We will continue tracking the sexual orientation and gender identity of our patients and will utilize this information to help shape the future directions of the initiative, as well as continuing to offer ongoing training and staff development opportunities, and promoting our unique services through community outreach and professional networking.

KISS (KEEP IT SAFE AND SEXY) PEER EDUCATION GROUP

In the summer of the 2010 we launched a dynamic, evidence based peer education program for LGBTQ identified teens ages 15-18. The teens met with our Community Health Educators twice a week to explore and discuss topics of risk reduction, positive behaviors, sexual decision making, STI & HIV information, transmission and prevention, and unintended pregnancy. Upon completion of the program, the teens then teach their cohorts the skills and prevention information they gained through their training as peer educators. We will be offering this program again this year and are adding Let's Talk About it!, a peer education group for African American teen girls.



"I was delighted by the experience!"

"It was an amazing program. I'm really sad it's over!"

"It was fun and a great experience!"

HOTLINE UPDATE

In August of 2010, in an effort to better reach teens and young adults and to deliver information in the most applicable and accessible modes of the day, we revamped the Minnesota STD & Family Planning Hotline website and added text and web chat features. These updates have been met with much positive feedback from individuals accessing the Hotline, as well as our referral partners. In 2010 the Hotline received 1,583 calls, 82 web chats and 48 texts from people in need of information on birth control, family planning, pregnancy prevention, sexually transmitted infection information, and low cost clinic referrals.

MN Family PLANNING
+STD Hotline

WOMEN'S ADVOCATES

In 2010 we continued our partnership to provide reproductive and sexual health services off-site at Women's Advocates, a battered women's shelter in St. Paul. In 2010 we provided birth control, STI testing, pregnancy testing, referrals, and ongoing health education to 57 women at the shelter. The stories of the individuals we serve at Women's Advocates are particularly compelling, and at times heart-breaking.

STORY

In late 2010, one of our Nurse Practitioners saw a 43 year old African American female referred to Family Tree Clinic from Women's Advocates. Three years ago the patient was diagnosed with breast cancer and underwent a mastectomy, followed by chemotherapy. She had not had a follow-up exam in nearly two years. Her exam at Family Tree revealed that she continued to have a port-a cath (IV access used for chemotherapy) which had not been removed when her treatment was completed. In addition to her breast health concerns, she also had not had a pap smear in four years, had several vaginal complaints, post-menopausal bleeding and menopausal hot flashes. The patient did not have health insurance at the time of the visit and due to her age and income level was eligible for the Sage program, a breast and cervical cancer assistance program provided by the Minnesota Department of Health and offered at Family Tree. On exam her uterus was found to be enlarged, yielding a referral to a low cost imaging center for further evaluation. She was also diagnosed and treated for a sexually transmitted infection. The clinician met with the patient and her health advocate at Women's Advocates to coordinate gaps in services and care. The patient was very grateful that we were able to provide care and follow up services at Women's Advocates, as well as at Family Tree Clinic. She continues see her Nurse Practitioner both at Family Tree Clinic and at the Women's Advocates satellite clinic.

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